الاتحاد للماء والكهرباء
Etihad Water & Electricity

CONSULTANT MANUAL

for e-Services
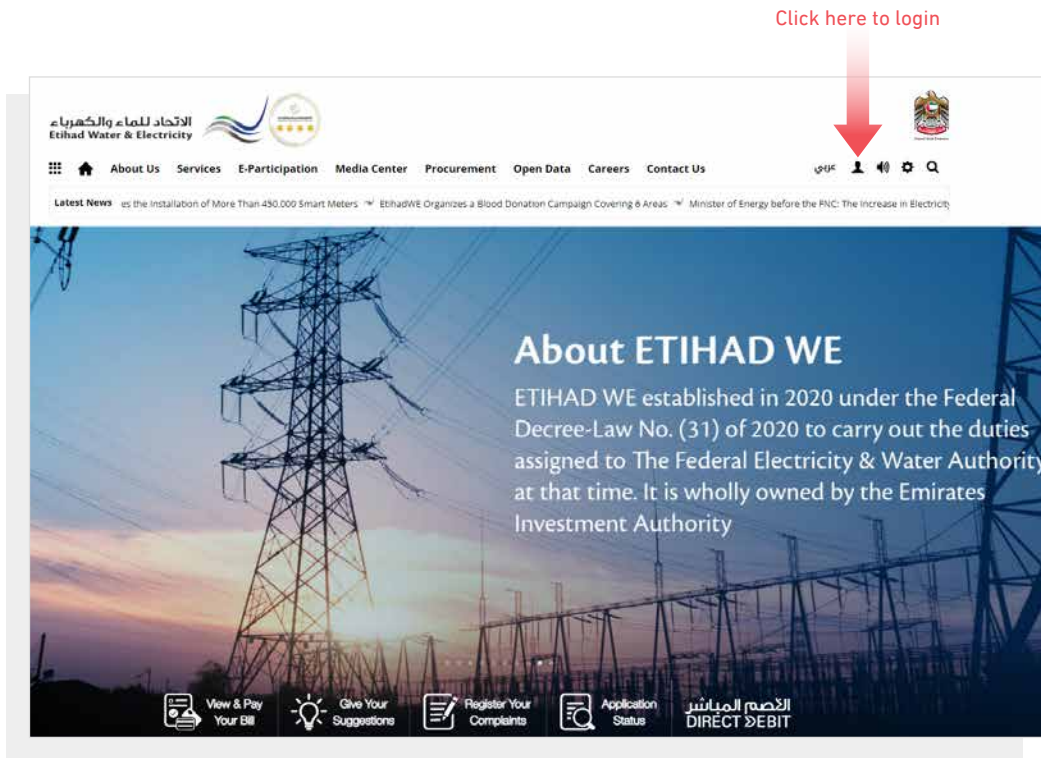
TECHNICAL DRAWINGS APPROVAL

Study and approval of technical
electrical & water Drawings

"Technical Drawings Approval" is an e-service that allows the customer to apply for a study and approval of plans and specifications of the facility wiring prior to the electrical installation insuring their suitability to the specified site. Plus, checking and approving the drawings and specifications of the facility prior to supply service ensuring their compliance with the specified sites
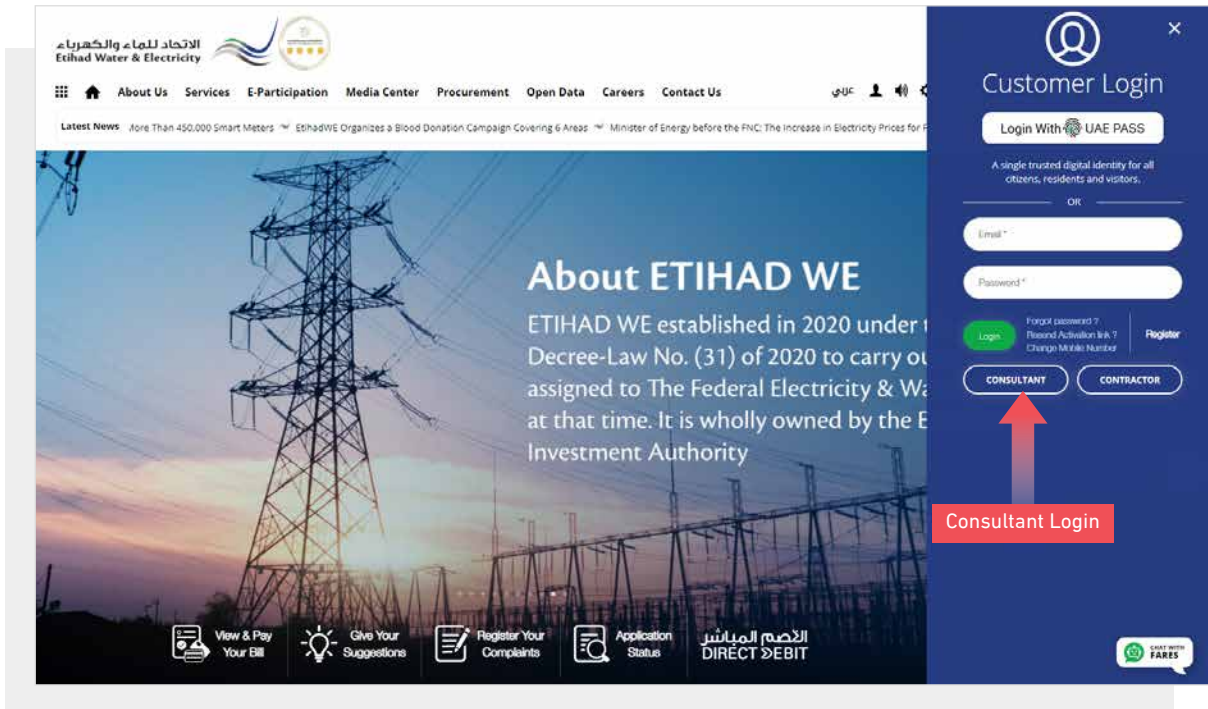
Visit Etihad WE website through the link below:
www.etihadwe.ae

Click the below shown button to open "Consultant Login" window

Click here to login

A "Customer Login" window will appear. Click on "Consultant" button to move to "Consultant Login" window.

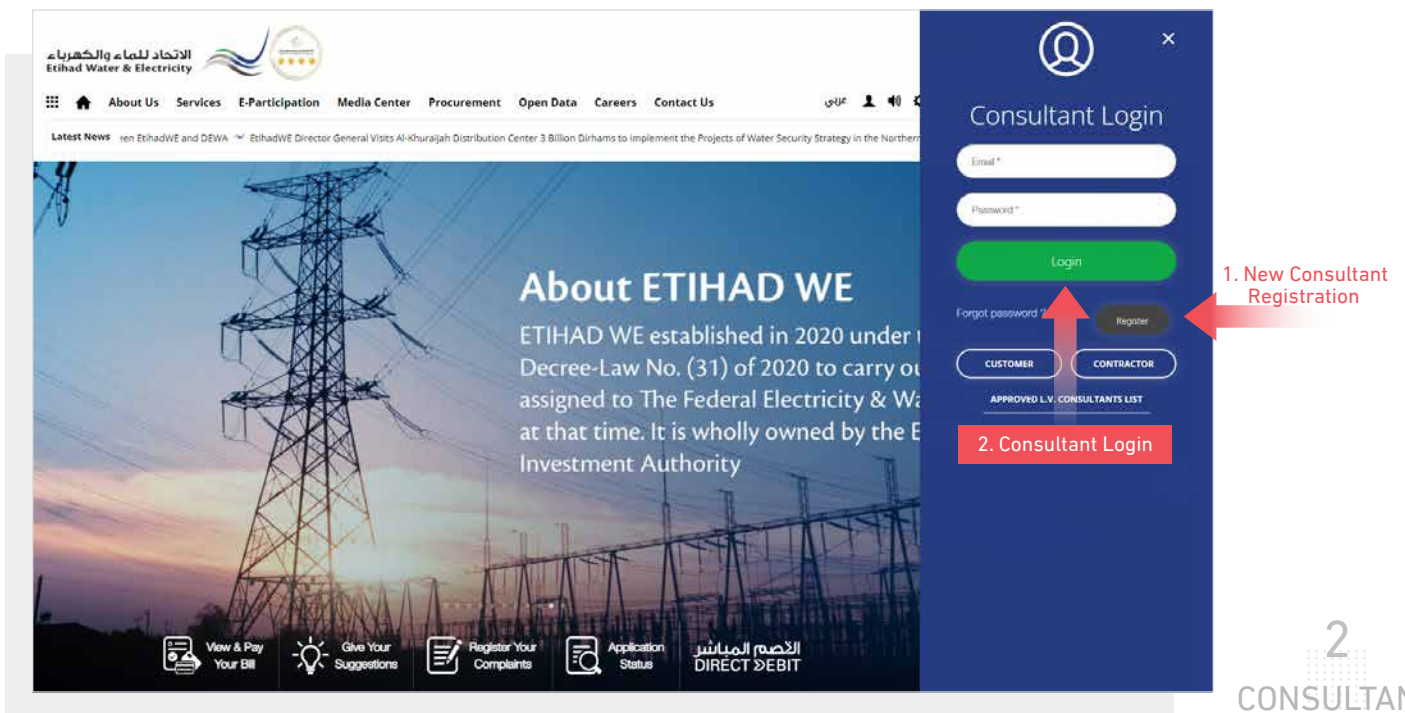In "Consultant Login" window you can login to e-Services as the following:

1. New Consultant Registration:

In case you are not registered in the website yet, click "Register" to start creating new account in the website.

Please follow the steps of registration in the link below:

 Registeration Manual -Register New Consultant - Click Here

2. Registered Consultant Login

In case you are registered, enter your User Name(Email Address) and Password and click "Login" button.

When you login, you will reach e-Services dashboard
Click on "Drawing Approval (New/As Built)" button.

STEP ONE: SEARCH CUSTOMER

Select from "Customer Type" list. Select "New Drawing" from "Type of Application" list, select from "ID Type" list, Insert "ID Number". Insert "Reference No" or "Notification No" of an approved Land Clearnace Certificate and click "Search" button.

STEP TWO: SEND APPLICATION

The "Reference Number" will appear automatically.
In "Owner Information" "Type" and "Eirmates ID" will be filled automatically. Fill the rest of the form.
In "Constutant Information" from will be filled automatically.

eServices > Consultant

Drawing Approval

STEP 1	STEP 2	STEP 3
1	2	3
SEARCH CUSTOMER	SEND APPLICATION	FINISH

Reference Number
100002786-0422

OWNERS INFORMATION

Type *
Nationals / Residents / Private Company

Emirates ID *
784   7841-9624316-3

Nationality *
Utd.Arab Emir.

Name (Arabic) *
محمد أحمد

Name (English) *
Mohammad Ahmed

Mobile Phone *
050   8961171

P.O. Box *
123

City *
Ajman

Email Address *
khulood.almehri@etihadwe.ae

Prefered Language *
English

Communication Preference *
×SMS

Connection Object / SFL *
1001552932

CONSULTANT INFORMATION

Consultant License *
4234234

Consultant Name (English) *
ConsultantEn

Consultant Name (Arabic) *
ConsultantAr

Mobile Phone *
0521694441

Email Address *
rahim.sharif@fewa.gov.ae

Contract Account No. *
232000000013

STEP TWO: SEND APPLICATION

In "Services and fees" form select from "Connection Type" list and "Connection Sub Category"list.
Specify the service by clicking the checkbox of "Electricity"or "Water" or Water and Electricity.
In "Fees", "Electricity"section select the electricity loads you need and the fees will be set according to your choice.
In "Water" section select the size of the building and the fees will be set according to your choice.
The documents you need to upload will change according to what you choose from "Connection Type" list and
Connection Sub Category"list. Upload the required documents and click "Send".

SERVICES AND FEES

Connection Type *

| Residential ˅ |

Connection Sub Category *

| Residential Local ˅ |

SERVICES

Select Type of service ▶ ☑ Electricity   ☑ Water

FEES

Electricity	Fees
Select electricity load ▶ ⦿ Up to 1000 KVA	300.00
○ Above 1000 KVA	3,000.00

Water	Fees
Select building size ▶ ⦿ Villa / Building (Single Floor)	100.00
○ Multi Story Building / Commercial Complex	400.00
Total Fees (AED) [Fee will be taken at the end of the process (after completion)]	**400.00**

DOCUMENTS UPLOAD

1 Emirates ID :*   [Choose File No file chosen] 📁   (Upload) ◀ Select the file and Click "Upload"
Max. File Size: 1024 KB, Supported Format: pdf

2 Site Plan (from Municipality) :*   [Choose File No file chosen] 📁   (Upload)   📄 🗑
Max. File Size: 1024 KB, Supported Format: pdf

3 Land Clearance Certificate :*   [Choose File No file chosen] 📁   (Upload)   📄 🗑
Max. File Size: 1024 KB, Supported Format: pdf

4 Electrical Drawings for Building :*   [Choose File No file chosen] 📁   (Upload)   📄 🗑
Max. File Size: 10240 KB, Supported Format: pdf

5 Water Drawings for Building :*   [Choose File No file chosen] 📁   (Upload)   📄 🗑
Max. File Size: 10240 KB, Supported Format: pdf

(Send)   (Back)

STEP THREE: FINSIH

The request has been submitted. You will receive a notification to confirm the successful submission of your application via email and SMS. Plus, you will recieve an Application Reference Number so you can follow up your request status.

Request Refrence Number

FOLLOW UP APPLICATION STATUS

To follow up your application status click on "Application Status".

FOLLOW UP APPLICATION STATUS

Enter your Application "Reference Number" and click "Search", and a table will appear showing the status of your application.

eServices > Consultant

Application Status

KNOW YOUR APPLICATION STATUS

Reference Number *

100002786-0422

Search   Clear

Customer Name	Rojin
Customer Mobile	0521813707
Emirates ID	784000000000001

DRAWING APPROVAL

Application Date	Service	Notification No.	Status	Amount	Task Details.
25-04-2022	Water	NA	Under process	0	-
25-04-2022	Electricity	NA	Under process	0	-

Application Status

End of e-Service

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For Inquiry

Email: cs@etihadwe.ae

Call Center: 8003392

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